

YMAA Publication Center, Inc
P.O. Box 480, Wolfeboro, NH 03894
Tel: 800-669-8892 Fax: 603-569-1889
www.ymaa.com/publishing info@ymaa.com

Mail Return to:
YMAA Returns Center
255 Long Beach Blvd.
Stratford, CT 06615

Return and Exchange Form

Please print the appropriate information

Give us a call for a Return Authorization Number (RAN). 800-669-8892 You will need the Return/Exchange for sent with the package. Exchanges or refunds will be issued when the product is received in our warehouse. No unauthorized returns will be accepted. All products returnable (in unused condition) for up to 30 days from time of receipt.

Step 1 RAN # _____

Step 2 Original Order # _____

Originally purchased by: Check here if Address Change
Name: _____
Address: _____
City: _____ State: _____ Zip: _____
Country: _____ Phone: _____
E-mail: _____

Send Refund or Exchange to: (If different from left)
Name: _____
Address: _____
City: _____ State: _____ Zip: _____
Country: _____ Phone: _____
E-mail: _____

Please select one of the following options:

- Exchange for another item(s) Please remember that you are responsible for additional shipping charges.
- Credit at YMAA for future purchase (up to 6 months and then we send a refund).
- Refund original method of payment (If you paid by check/ money order we will send you a check) less the freight charge.

Step 3 Returns In the form below please indicate the item(s) you are returning, please include a reason code.

Reason Code	Item #	Color	Size	Quantity	Item/Title	Price Paid	Total Price Paid

Reason Codes	Quality	Satisfaction	Performance/Service	Catalog/Web Site
01 Quality unsatisfactory 02 Defective	03 Did not like fabric/color 04 Did not like content 05 Price too high	06 Care instructions failed 07 Did not perform as expected 08 Shipping damage 09 Wrong item shipped	10 Too small 11 Too Large 12 Ordered wrong size 13 Ordered wrong item	

Step 4 Exchanges (only complete this part if making an exchange).

Product Code	Title	Quantity	Size	Price

Step 5

Method of Payment:

If the total of your exchange or new order exceeds the value of your return, please provide a method of payment. (Select one)

- Credit Card on file.
- Check or Money Order enclosed
- Gift Certificate/ Credit in our system

Don't forget the additional shipping. See catalog or web site for shipping rates. Please do not put your credit card number on this form. If there are any changes to your credit card please call 800-669-8892. Thank you!