

RETURN AND EXCHANGE FORM

YMAA PUBLICATION CENTER, INC

P.O. Box 480
 Wolfeboro, NH 03894
 Tele: 1-800-669-8892
WWW.YMAA.COM
Customerservice@ymaa.com

MAIL RETURN TO WAREHOUSE:

YMAA Returns Center
 255 Long Beach Blvd
 Stratford, CT. 06615

Give us a call for a Return Authorization Number (RAN). **1-800-669-8892**, Include the Return/Exchange form sent with the package. Exchanges or Refunds will be issued when the product is received in our Warehouse. No unauthorized returns will be accepted.

STEP 1 RAN: _____

(If you do not have one -Please call 800-669-8892).

STEP 2 Order Number: _____

(Found on the upper right-hand side of the packing slip)

Originally Purchased By: (Please Print)	Send Refund or Exchange to: (if different from original address)
Name: _____	Name: _____
Address: _____	Address: _____
City: _____ State: _____ Zip: _____	City: _____ State: _____ Zip: _____
Country: _____ Phone: _____	Country: _____ Phone: _____
Email: _____	Email: _____

PLEASE SELECT ONE OF THE FOLLOWING OPTIONS:

- Exchange for another item(s) You might be responsible for additional shipping charges. Contact Customer Service **-1-800-669-8892**
- Refund original method of Payment within 30 Days of Package being returned to our warehouse.

STEP 3 RETURNS – In the Form below please indicate the item(s) your returning, please include a reason code.

Reason Code	Product Code	Title	Quantity	Price Paid	Total Price

REASON CODES

QUALITY	SATISFACTION	PERFORMANCE/SERVICE	
01 Quality unsatisfactory 02 Defective 03 Did not like Content	04 Did not perform as expected 05 Shipping damage 06 Product no longer needed	07 Wrong item shipped 08 Ordered wrong item 09 Missing item	

STEP 4 Exchanges (Only complete this part if making an exchange)

Product Code	Title	Quantity	Price	Total Price

STEP 5 METHOD OF PAYMENT- If the total of your exchange or new order exceeds the value of your return,

Please provide a method of Payment. (Select one)

- Credit Card - Please **DO NOT** put your credit card number on this form- Please contact Customer Service **1-800-669-8892**.
- Check or Money Order – **Mail Check or Money Order to: YMAA P.O. BOX 480 WOLFEBORO NH 03894**

DO NOT SEND CHECK WITH THIS RETURN EXCHANGE FORM 2/16/22
